

Market Stall 3

Assurance Visits

- Why are we doing them?
- Why are they important?
- What can you do to help?
- How this ties in with SL Forms & Whereabouts



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Why are we doing them?

As the incumbent Water Company, we're allowed to check the work of the Self-Lay Provider as per Water Adoption Agreement. We want to work closely with Self-Lay Providers to ensure the end customer....

Why are they important?

We need to ensure our asset estate is fit for purpose for our future customers.

We need accurate information and as-laid drawings so that we digitally map our estate, so that in the instance of a burst main we can act quickly and efficiently to get customer's back on water



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What can you do to help?

- Ensure that you send through your Self-Lay forms in the timescales stated, and are as accurate as possible
- Provide us with accurate and detailed as-laid drawings for each section or phase you complete, rather than at the end of a scheme
- We've updated our processes so that we can soon retire the need for a separate Whereabouts submission

