

Our Charges

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Our 2025/26 Charges Highlights

Charges Strategy:



Re-define our charges so that they are simple for our customers & our people, they are sustainable in the AMP8 regulatory framework and can be automated through new systems & technology

Complete Review of Charging Documentation !!



- ❖ Customer focused
- ❖ Easy navigation
- ❖ Remove repetition
- ❖ Update terminology
- ❖ Consolidation of tables
- ❖ Align associated charges documentation

We have re-bundled our charges to simplify them



Our charges this year are average across the industry



Our new AMP8 Year 1 (2025-26) Charges Published on 31st January 2025

These will be effective from 1st April 2025

We have been asked to Remove the income offset discount
We have introduced a new

A Key Change in our Charges

- Ofwat has asked all water companies to remove the Water Infrastructure Discount, also known as the income offset discount from 1st April 2025.
 - They believe the costs of reinforcing our network to support new developments should be shared more fairly between bill payers and developers
 - When a customer makes a first-time connection to our water and wastewater network, they'll notice a one-off infrastructure charge for both water and sewerage
 - This is a standard practice across all water companies and applies to each new connection that adds demand to the network
 - These charges fund reinforcements that allow us to bring more water to growing regions and support new developments
 - In place of the income offset, we're excited to offer an environmental incentive scheme. This is part of our ongoing commitment to sustainability and is designed to provide both environmental and financial benefits to our customers
 - By participating in this scheme, whether directly or indirectly, you'll be helping to maintain a sustainable network that supports growth in our region and allows more developments to thrive
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A Key Change in our Charges



Our Charges can be found on our website and are published for 25/2026

[Charges](#)

All new Application from the 1st March 25 are being issued based on 25/2026 charges

Water charges located in Part 3 of the Charges Summary document

POC subject to an application fee £392 excluding VAT.

All Charges referenced in the document are without VAT. This will be added to where applicable

Diversions to be applied for on a self-lay mains application. Larger service connections to be applied for on self-lay mains application

Application Charges

| Application Type | Description | Qty | Pre-Construction Charge |
|---|---|---------------------|-------------------------|
| Standard Connections | Standard (≤63mm & ≤18m length) | ≤5 properties | 413 |
| | | Per 5 thereafter | 35 |
| Requisition for Pipelaying & Non-standard Connections | On-site Requisitions (Inc. ≤50m of Off-site) | ≤50 properties | 3,679 |
| | | Per 100 thereafter | 502 |
| | Off-site Requisitions (Inc. Non-Standard Connections / Source of Water) | ≤100m | 3,156 |
| | | Per 100m thereafter | 215 |
| | Diversions | ≤100m | 4,409 |
| | | Per 100m thereafter | 3,512 |
| SLP Contestable Services (Connections & Design Checking) | SLP Service Connection Fee | Per property | 181 |
| | SLP Point of Connection | Per report | 392 |
| | SLP Pipelaying Schemes (Design Checking) | ≤50 properties | 287 |
| | | Per 100 thereafter | 72 |
| General Enquiries (Admin Only) | e.g. One-off Trial Holes | Per item | 66 |
| Additional Charges (Supervision, Call Out, Re-Charge Fees) | | | |
| Re-design / checking fee | | | 50% |
| Re-quote | | | 20% |

Found in Table 5

Off-site Requisition Charge applicable to Source of water design and larger service connections.

Service Connection Fee £181 to be applied to each plot on the ITP (Invitation to Pay)

SLP Pipelaying Schemes is in reference to design vetting application

Construction Charges



| Pipelaying Type | Pipe Diameter | Excava tion by Others Pre- Dug | Excavation by Anglian Water | | | Barrier Pipe Uplift |
|---|---------------|--|-----------------------------|----------|--------|---------------------------|
| | | | Unmade | Footpath | Road | |
| Pipelaying (Ext. pipe dia) | ≤63mm | 40 | 80 | 262 | 285 | 22 |
| | >63 ≤125mm | 38 | 99 | 290 | 341 | 24 |
| | >125 ≤280mm | 133 | 223 | 463 | 512 | 35 |
| | >280 ≤400mm | 138 | 311 | 623 | 701 | 98 |
| | >400mm | At Cost | | | | |
| Network Fitting (Ext. pipe dia) | ≤63mm | 573 | 1,232 | 1,873 | 1,958 | 29 |
| | >63 ≤125mm | 672 | 1,431 | 2,116 | 2,281 | 36 |
| | >125 ≤280mm | 1,068 | 2,352 | 3,518 | 3,821 | 67 |
| | >280 ≤400mm | 2,416 | 4,014 | 5,396 | 6,023 | 136 |
| | >400 ≤630mm | 3,031 | 6,421 | 8,244 | 8,076 | 202 |
| | >630mm | At Cost | | | | |
| Branch Connection Excl. Line Stop Charges (Bore dia of host main) | ≤150mm | | 4,055 | 4,916 | 5,138 | 34 |
| | >150 ≤300m | | 6,005 | 7,265 | 7,607 | 67 |
| | >300 ≤450m | | 8,811 | 10,286 | 10,953 | 136 |
| | >450 ≤600m | | 13,318 | 15,354 | 15,277 | 202 |
| | >600mm | At Cost | | | | |
| Back to Back (Ext. pipe dia) | ≤180mm | 2,111 | | | 288 | |
| | >180 ≤400mm | 4,304 | | | 343 | |
| | ≥400mm | At Cost | | | | |
| Mobilisation | Initial Phase | 859 | | | | |

Found in Table 7

Per m charge for all non-contestable main laying

Fixed cost branch connection up to 600m diameter. Additional cost for line stops

Mobilisation Cost added to the first visit.

Project Management Charges



| Scheme Type | Description | Qty | Project Management Charge |
|---|--|---------------------|---------------------------|
| Requisition for Pipelaying & Non-Standard Connections | On-site Requisitions (Inc. ≤50m of Off-site) | ≤50 properties | 4,666 |
| | | Per 100 thereafter | 405 |
| | Off-site Requisitions (i.e. Non-Standard / Source of Water) | ≤100m | 5,072 |
| | | Per 100m thereafter | 439 |
| | Diversion | ≤100m | 5,785 |
| | | Per 100m thereafter | 4,110 |
| SLP Pipelaying | Contestable activity plus supervision for adoption | ≤50 properties | 4,666 |
| | | Per 100 thereafter | 405 |
| PM Fee Uplifts | Site-constraints (E.g. Major Utilities / Highways / Rail / Watercourse / Bridge / Site of Scientific or National Interest) | At Cost | |

Found in Table 8

Applied on a property and or meterage depending on what has been applied for.

Applicable to main laying and larges service connection above 63mm

Additional Uplifts at cost for:

- Major Utilities
- Watercourse
- Bridges
- SSSI
- Network Rail

Additional Charges

| | | | |
|--|------------------------------|---------------|---------|
| Additional Pressure Test & Chlorination (1 Tester) | | Per Visit | 1,223 |
| Additional Sampling | | Per Visit | 1,155 |
| Additional Mobilisation Charge for further Phases | | Per Phase | 4,440 |
| Impact Plan | | Per Plan | 266 |
| Additional Modelling | | At Cost | |
| Trial Holes | Unmade | Per m3 | 401 |
| | Footpath | Per m3 | 1,055 |
| | Road | Per m3 | 1,333 |
| Network Isolation | Line Stops | ≤150mm | 3,471 |
| | | >150 ≤300m | 6,925 |
| | | >300 ≤450m | 16,806 |
| | | >450 ≤600m | 25,518 |
| | | >600mm | At Cost |
| | | | |
| Disconnection (Cut & Cap) | Disconnection from Host Main | ≤150mm | 2,959 |
| | | >150 ≤300m | 5,407 |
| | | >300 ≤450m | 6,787 |
| | | >450 ≤600m | 9,870 |
| | | >600mm | At Cost |
| | | | |

Found in Table 9

Additional phase/ visits where an AW tester undertakes commissioning charge per visit.

AW Tester attends to sample Self Lay main a per visit charge.

Impact Plan charge applicable to Self-Lay Services only

Any additional modelling will be added at the job close down

Trial Holes per m3

Line stops Individual cost per single

Diversion Cut and Caps charge

Traffic Management Charges



| Charge Type | | Unit | Charge |
|--------------------|---|----------|--------|
| Traffic Control | Two Way Traffic Lights | Per Week | 329 |
| | Three Way Traffic Lights | Per Week | 447 |
| | Four Way Traffic Lights | Per Week | 694 |
| Road Closure | All Road Closures Plus Signage | At Cost | |
| Footpath Closure | Standard Footpath Closure | Per Week | 721 |
| Additional Charges | Impact Protection | Per Day | 4,475 |
| | Pre-visit Traffic Coning (inc. Set up & Retrieve) | Per Item | 165 |
| | Pedestrian Crossing | Per Day | 496 |
| | Traffic Management Plans (Drawings) | Per Plan | 131 |
| | Out of Hours Premium | Per Day | 49 |
| | Manual Control Premium | Per Day | 351 |
| | Intelligent Control Premium | Per Day | 87 |
| | Permit (Local Highway Charges) | At Cost | |

Found in Table 14

Road & Lane Closure - Actual cost

Permit as per local Highway Charge

Where AW provide the Traffic management.

Service Connection Charges



Found in Table 9

£181 per plot application connection
Charge for on/ off site self-lay services

£86 per meter charge

Infrastructure Charge per plot

For service connections found without
meter installation £129 administration
cost per plot

AW Meter installation charge 2 options

- AW install meter and end point pairing
- AW to install End point pairing

More information to be shared on
Market Stall 1 after lunch

| | | |
|--|----------|-----|
| Meter Box Repair & Replacement | Per Item | 705 |
| Meter Replacement | Per Item | 350 |
| Meter Installation (Smart Meter Inc. End Point Paring) | Per Item | 73 |
| Meter Installation (End Point Pairing Only) | Per Item | 67 |
| Smart Meter Only (15mm Meter Exc. Delivery) | Per Item | 86 |
| SIRT Device to Pair End Point | Per Item | 622 |
| Non-metered / Cross-connection administration | Per Plot | 129 |

| Infrastructure Charge | Area | Charge Per Property |
|--------------------------------|---------------|---------------------|
| Water Infrastructure Charge | Hartlepool | 293 |
| | Anglian Water | 502 |
| Sewerage Infrastructure Charge | Anglian Water | 403 |

Our New Environmental Incentive

Key themes of our Environmental Incentive

- ❖ Found in Part 7 of the charges document
- ❖ Applicable to Anglian Water & Hartlepool
- ❖ Application for this scheme
- ❖ Audit of incentive will be required
- ❖ Will not be included in the per plot connection charge
- ❖ Introduce Water Incentive for customers meeting 90 l/p/d or less
 - £500 incentive per property
- ❖ Continue to offer Sewerage Incentive for brownfield disconnection of surface water
 - 50% sewerage infrastructure charge per property on scheme
- ❖ Component Charge
 - £100 per property included at ITP stage
- ❖ Audit & administration
 - £10 added per connection charge



| Building Regulations, Part G, Table 2.2 | | Common Environmental Incentive |
|---|---------------------------------|--|
| Water fittings | Maximum consumption (110 l/p/d) | Maximum consumption (equal to or less than the following values) |
| WC | 4 / 2.6 litres dual flush | ≤ 4 / 2.6 litres dual flush |
| Shower | 8 l/min | ≤ 7 l/min |
| Bath | 170 litres | ≤ 170 litres |
| Basin taps | 5 l/min | ≤ 5 l/min |
| Sink taps | 6 l/min | ≤ 6 l/min |
| Dishwasher | 1.25 l/place setting | ≤ 1.0 l/place setting |
| Washing machine | 8.17 l/kilogram | ≤ 6 l/kilogram |

Further information contact self-lay@anglianwater.co.uk

